

## LIMITED WARRANTY — *i-Image™*, *Maverick™* and *Digital Squeegee™*

This Limited Warranty applies to the Maverick™, Direct To Garment Printer (DTG), i-Image™ Computer-to-Screen (CTS), and Digital Squeegee™ Imaging Systems manufactured by M&R Printing Equipment, Inc. Please read this Warranty in its entirety.

**This Warranty takes effect** on the day the product is delivered to the purchaser. Damage that occurs in transit is not covered under this Warranty, and it is up to the purchaser to file damage claims with the carrier. Subject to the conditions and limitations set forth below, the product is warranted against defects in workmanship and materials for the length of the Warranty period.

**Warranty coverage provides for** the replacement or repair of parts found by M&R to be defective during the term of the Warranty and subject to conditions set forth in "Limitations of Warranty". M&R may, at its discretion, choose to repair, rather than replace, defective parts covered under this Warranty. M&R reserves the right of final decision as to the applicability of Warranty provisions.

### Limitations of Warranty

1. This Warranty applies only to the original Equipment Purchaser, and is not transferable. This Warranty is valid for twelve (12) consecutive months.
2. Parts and on site installation (labor) are covered for the first 90 days only. Parts but no labor are covered for the balance of the 12-month warranty period.
3. The purchaser must have paid M&R in full for the printer and/or component.
4. The purchaser must be current with any and all other payments due to M&R.
5. This Warranty does not include installation of the printer or any component.
6. This Warranty does not apply to defects resulting from the Purchaser's improper installation, maintenance, or use.
7. This Warranty will become void if the ink, or chemical solutions used by the purchaser are not certified by M&R and are not purchased from M&R or an authorized M&R dealer.
8. Any modification of equipment not authorized by M&R in writing, or any misuse or operation outside of the manufacturer's intended conditions of use for the product, shall terminate the Warranty.
9. Repairs by non-M&R technicians—or by technicians not currently certified and authorized by M&R—will void all or part of this Warranty should M&R subsequently identify damage caused by improper repair procedures and/or by non-M&R-certified parts.
10. Electronic equipment and electric parts that fail due to voltage fluctuations are not covered.
11. Replacement electrical or electronic parts provided by M&R under terms of this Warranty must be installed by an M&R technician—or a technician currently certified and authorized by M&R—to be covered for the remainder of this Warranty.
12. Third-party or "aftermarket" parts or products installed in—or attached to—M&R equipment without M&R written authorization and/or by non-M&R technicians—or by technicians not currently certified and authorized by M&R—will void all or part of this Warranty should M&R subsequently identify damage caused by those parts or products or by their incorrect installation.

13. **Consumables, including ink, parts that fail due to normal wear-and-tear, and expendable parts such as printheads, printhead components, backup batteries, motor brushes, filters, fuses, bulbs, and glass, are excluded.**
14. Parts that fail due to misuse, or from the purchaser's failure to provide required maintenance, are excluded from this Warranty.
15. This Warranty excludes training in Maverick™, i-Image™ and Digital Squeegee™ operation and/or any aspect of computer operation, including—but not limited to—training in the use of hardware and software.
16. The screen-exposure LEDs used in some of this equipment carry a limited lifetime warranty against failure in normal use.

### Returns

1. Prior to returning any item, the purchaser must secure written authorization or a Return Goods Authorization (RGA) number from the M&R Parts Department.
2. Special order items, specialized equipment, and electrical and electronic components are not returnable.
3. Return shipping for RGA parts is to be borne by the purchaser. C.O.D. shipments will not be accepted.
4. Shipping charges associated with M&R's part(s) replacement shipment to the purchaser/distributor are not refundable.
5. Unless otherwise directed in writing by M&R, all parts suspected to be faulty must be returned to M&R within 30 days to receive credit. M&R reserves the right to final judgment as to the status and condition of any returned part.

**Restocking Fee:** A 20% restocking fee will be applied to any returns not covered by the Limited Warranty.

**Authorized returns must be sent to the address designated on your Return Goods Authorization (RGA).**

**Limitation of Remedies and Liability:** The remedies provided herein are the Purchaser's sole and exclusive remedies. Under no circumstances shall M&R be liable for direct, indirect, special, incidental, or consequential damages (including, but not limited to, loss of profits), whether based on contract, tort or any other legal theory.

THIS WARRANTY IS EXCLUSIVE, AND SUPERSEDES ANY OTHER WARRANTY, WHETHER WRITTEN OR ORAL, EXPRESSED OR IMPLIED. NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE MADE OR ARE TO BE IMPLIED FROM THE INFORMATION HEREIN. IN THE EVENT OF DISPUTE, THE ENGLISH VERSION OF THE LIMITED WARRANTY WILL PREVAIL.

For your convenience, you may register your equipment online at:

**<http://www.mrprint.com/Warranty>**

### IMPORTANT NOTICE

Warranty IS NOT VALID UNTIL THE Warranty CARD IS COMPLETED AND RETURNED.

1. Read and complete Warranty information card within 14 days of installation.
2. Return it to:

M&R Printing Equipment, Inc.  
440 Medinah Rd  
Roselle, IL 60172-2329  
Phone: (630) 858-6101  
Fax: (630) 858-6134

**FAILURE TO DO SO WILL  
VOID THE Warranty AGREEMENT.**

(Your Warranty becomes effective upon  
registration of Warranty by manufacturer.)

V.082120 Rev2



### M&R Warranty Registration Card

Remove Warranty card and return within 14 days of installation.

Company			
Address			
City	State	Zip/Postal Code	Country
Phone		Fax	
Email			
Model #		Serial #	
Purchased From		Primary Contact	
Purchase Date		Installation Date	
Comments			

May we reprint your comments? (Circle one)      Yes      No



**M&R Printing Equipment Inc.**

440 Medinah Road, Roselle, Illinois 60172-2329 USA

USA: 800-736-6431 / 630-858-6101

Outside USA: +1-847-967-4461

FAX: 630-858-6134

## THANK YOU FOR PLACING YOUR TRUST IN M&R

Dear Garment Decorating Professional:

M&R remains the world's largest manufacturer of screen and digital printing equipment because of our unwavering commitment to the principles the company was founded on: Innovative Design, Quality Products, and Unmatched Customer Service.

We're constantly introducing new, innovative products, just as we're continually refining the M&R presses and dryers that have set the industry standard for more than a generation. We manufacture equipment in the United States and Europe, and we have regional offices in Europe, Asia, and Latin America. With sales associates, distributors, and technicians in over 40 countries on six continents, M&R has the largest network of sales and service in the industry. And M&R's technical support is available 24 hours a day, every day of the year.

Please take a moment to register your new product online or fill out and mail the warranty card. Some of our best products and processes have grown out of your comments and suggestions, so please share your thoughts with us. If you have an issue that requires immediate attention, please call.

We thank you for placing your trust in us, and we want you to know that wherever you are, whatever you need, M&R will be there for you.

Sincerely,

Danny Sweem  
Chief Executive Officer  
The M&R Companies



Place  
Stamp  
Here



Attn: Customer Service

440 Medinah Rd.

Roselle, IL 60172-2329 USA

