

# LIMITED WARRANTY — Equipment Manufactured by the M&R Companies

This Limited Warranty applies to equipment manufactured by M&R Printing Equipment, Inc. and its subsidiaries (M&R Sales and Service, Inc.; NuArc, Inc.; and Amscomatic, Inc.), known collectively as The M&R Companies (M&R). Since Warranty terms and conditions vary by category and product, please read this Warranty in its entirety.

**This Warranty takes effect** on the day the product is delivered to the Consumer. If the equipment is to be installed by M&R, the Warranty takes effect upon installation or two weeks after delivery, whichever comes first. Damage that occurs in transit is not covered under this Warranty, and it is up to the Customer to file damage claims with the carrier. Subject to the conditions and limitations set forth below, the product is warranted against defects in workmanship and materials for the length of the Warranty period.

**Warranty coverage provides** for the replacement or repair of parts found by M&R to be defective during the term of the Warranty and subject to conditions set forth in "Limitations of Warranty". M&R may, at its discretion, choose to repair, rather than replace, defective parts covered under this Warranty. M&R reserves the right of final decision as to the applicability of Warranty provisions.

## Limitations of Warranty

1. This Warranty applies only to the original Equipment Purchaser, and is not transferable.
2. This Warranty does not apply to defects resulting from the Buyer's improper installation, maintenance, or use.
3. Any modification of equipment not authorized by M&R in writing—or any misuse or operation outside of the manufacturer's intended conditions of use for the product—shall terminate the Warranty.
4. If the equipment requires installation, the Warranty is not applicable unless an M&R service technician or M&R-currently-certified service technician installs the equipment.
5. Repairs by non-M&R technicians—or by technicians not currently certified and authorized by M&R—will void all or part of this Warranty should M&R subsequently identify damage caused by improper repair procedures and/or by non-M&R-certified parts.
6. Replacement electrical or electronic parts provided by M&R under terms of this Warranty must be installed by an M&R technician—or a technician currently certified and authorized by M&R—to be covered for the remainder of this Warranty.
7. Third-party or "aftermarket" parts or products installed in—or attached to—M&R equipment without M&R authorization and/or by non-M&R technicians—or by technicians not currently certified and authorized by M&R—will void all or part of this Warranty should M&R subsequently identify damage caused by those parts or products or by their incorrect installation.
8. Parts that fail due to normal wear-and-tear—and expendable parts such as backup batteries, motor brushes, filters, fuses, bulbs, and glass—are excluded. Exposure system blankets are warranted for manufacturing defects only. Exposure system lamps are warranted against manufacturing defects for 30 days. Breakage is not warranted. Cuts, tears and holes caused by screen frames are not covered. Conveyor transport belts are not covered under Warranty for normal wear-and-tear or owner misuse. Transport belts on M&R textile belt printers are not covered under Warranty for damage caused by flash curing. If an inspection by M&R determines that belt failure was due to a manufacturing defect, M&R may choose to repair or replace the belt on a pro-rata basis. Exposure system warranties become void if lamps other than those bearing the NuArc logo are used.
9. Parts that fail due to misuse or from the owner's failure to provide required maintenance are excluded from this Warranty.
10. The Customer must provide a clean, moisture-free air supply for all pneumatically-operated equipment. Failure to do so may result in the premature failure of pneumatic equipment or components, including air seals, cylinders and valves. Any component failure determined by M&R to be caused by Customer's failure to provide a moisture-free air supply will not be covered by this Warranty.

**Labor is not included under this warranty.** If the Customer elects to have replacement parts installed by M&R, the customer will be responsible for all labor-related costs.

## Returns

1. Prior to returning any item, the Customer must secure written authorization or a Return Goods Authorization (RGA) number from the M&R Parts Department.
2. Special order items, specialized equipment, and electrical and electronic components are not returnable.
3. Return shipping for RGA parts is to be borne by the Customer. C.O.D. shipments will not be accepted.
4. Shipping charges associated with M&R's part(s) replacement shipment to the customer/distributor are not refundable.
5. Unless otherwise directed in writing by M&R, all parts suspected to be faulty, must be returned to M&R in order within 30 days in order to receive credit. M&R reserves the right to final judgment as to the status and condition of any returned part.

**Restocking Fee:** A 20% restocking fee will be applied to any returns not covered by the limited warranty.

**Authorized returns must be sent to the address designated on your Return Goods Authorization (RGA).**

**Limitation of Remedies and Liability:** The remedies provided herein are the Buyer's sole and exclusive remedies. Under no circumstances shall M&R be liable for direct, indirect, special, incidental, or consequential damages (including, but not limited to, loss of profits), whether based on contract, tort or any other legal theory.

THIS WARRANTY IS EXCLUSIVE, AND SUPERSEDES ANY OTHER WARRANTY, WHETHER WRITTEN OR ORAL, EXPRESSED OR IMPLIED. NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE MADE OR ARE TO BE IMPLIED FROM THE INFORMATION HEREIN. IN THE EVENT OF DISPUTE, THE ENGLISH VERSION OF THE LIMITED WARRANTY WILL PREVAIL.

## Duration of Warranty Coverage

**Subject to the terms, conditions, and exclusions set forth in this document, M&R equipment is warranted for the periods of time set forth below:**

**M&R TEXTILE EQUIPMENT:** All M&R textile equipment is warranted for **two (2) years**.

All M&R automatic textile presses are warranted for **two (2) years or 2 million cycles, whichever occurs first**.

**M&R GRAPHIC EQUIPMENT:** All M&R graphic equipment is warranted for **one (1) year**.

**NuArc PREPRESS EQUIPMENT:** All NuArc equipment is warranted for **one (1) year**. Exclusions are listed above.

**AMSCOMATIC FOLDING AND PACKAGING EQUIPMENT:** All Amscomatic equipment is warranted for **one (1) year**.

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For your convenience, you may register your equipment online at:

<http://www.mrprint.com/warranty>

## M&R Warranty Registration Card

Remove warranty card and return within 14 days of installation.

Company	Address		Country
City	State	Zip/Postal Code	Fax
Phone	Email		Serial #
Model #	Purchased From	Primary Contact	Installation Date
Purchase Date			
Comments			

May we reprint your comments? (Circle one) Yes No



# THANK YOU FOR PLACING YOUR TRUST IN M&R

Dear Garment Decorating Professional:

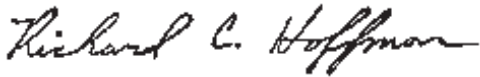
M&R remains the world's largest manufacturer of screen printing and direct-to-garment printing equipment because of our unwavering commitment to the principles the company was founded on: Innovative Design, Quality Products, and Unmatched Customer Service.

We're constantly introducing new, innovative products, just as we're continually refining the M&R presses and dryers that have set the industry standard for more than a generation. We manufacture equipment in the United States and Europe, and we have regional offices in Europe, Asia, and Latin America. With sales associates, distributors, and technicians in over 40 countries on six continents, M&R has the largest network of sales and service in the industry. And M&R's technical support is available 24 hours a day, every day of the year.

Please take a moment to register your new product online or fill out and mail the warranty card. Some of our best products and processes have grown out of your comments and suggestions, so please share your thoughts with us. If you have an issue that requires immediate attention, please call.

We thank you for placing your trust in us, and we want you to know that wherever you are, whatever you need, M&R will be there for you.

Sincerely,



Richard Hoffman  
Chief Executive Officer  
The M&R Companies



The M&R Companies 440 Medinah Rd. Roselle, Illinois 60172-2329 USA  
USA: 800-736-6431 / 630-858-6101 / Fax: 630-858-6134 • Outside USA: +1 847-967-4461 / Fax: +1 847-967-0417  
[www.mrprint.com](http://www.mrprint.com)



Roselle, IL 60172-2329 USA

440 Medinah Rd.

Attn: Customer Service

**The M&R Companies**  
**M&R • NUARC • AMSCOMATIC**



Place  
Stamp  
Here